



H-970

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

M. KAN et al

Serial No. 09/800,568

Group Art Unit: 3625

Filed: March 8, 2001

Examiner: Robert M. Pond

For: CUSTOMER SERVICE METHOD AND SYSTEM

PETITION FOR EXTENSION OF TIME

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450


April 6, 2005

Sir:

It is respectfully requested that a Three-month Extension of Time, to and including April 6, 2005, be granted in which to respond to the Office Action dated October 6, 2004, in the above-identified application. Our Credit Card Payment Form in the amount of \$1,020.00 is attached in payment of the appropriate fee.

The Commissioner is hereby authorized to charge any additional payment due, or to credit any overpayment, to Deposit Account No. 50-1417.

Respectfully submitted,


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Registration No. 32,846

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1020.00 DP

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Date: April 6, 2005